



We make healthcare ridiculously easy!

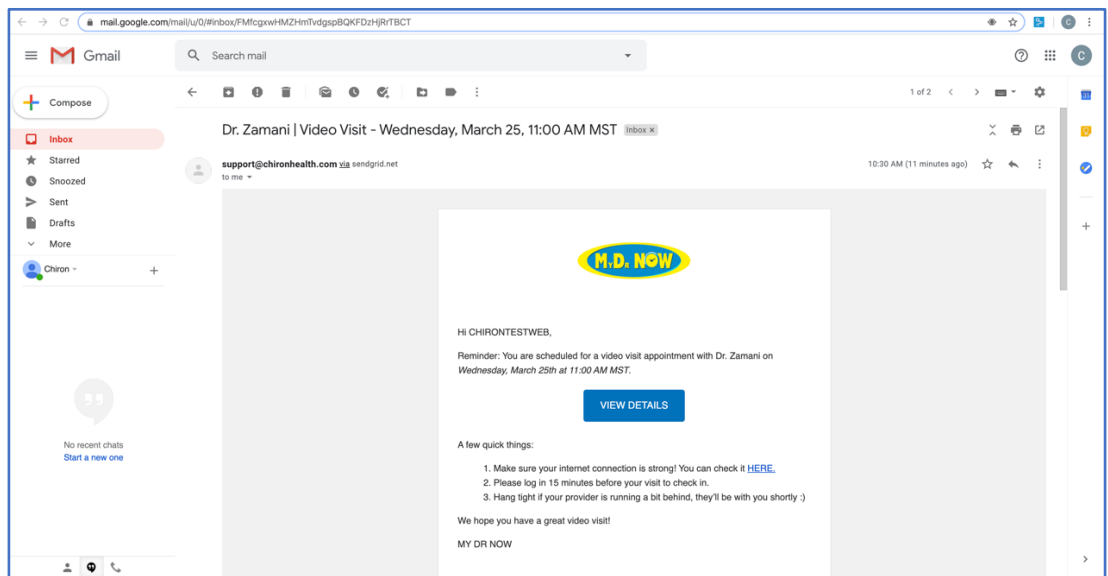
These simple steps will get you there

Let's get started now!

1

You will receive an email with a link to set up your Chiron Health account that looks like this.

Click the View Details button to get started





2
Verify your information and create a password

A screenshot of a web browser showing the 'Set up Your Account' page. The page has a progress bar at the top with four steps: 1 (active), 2, 3, and 4. The form includes a photo upload section with a silhouette and the text 'Upload a photo of yourself so your doctor can recognize you! A square photo of your face works best.' Below this are fields for First Name, Last Name, Date of birth, and Phone number. The First Name, Last Name, and Date of birth fields have red error messages: 'First name is required', 'Last name is required', and 'Date of birth must be valid format (MM/DD/YYYY)' respectively. There are also fields for 'Choose a password' and 'Confirm password'. A green 'Save and continue' button is at the bottom right. The Chiron Health logo and 'Welcome,' are at the top left.

3
Verify your insurance information

If you don't have insurance, click the link at the bottom of the page for Self-Pay options

A screenshot of a web browser showing the 'Set up Insurance' page. The progress bar at the top shows step 1 as completed with a green checkmark, and steps 2, 3, and 4 as active. The page title is 'Set up Insurance' with a sub-header 'Add New Insurance Plan'. Below this is a form with fields for Insurance Company (a dropdown menu), Member number, Date of birth (MM/DD/YYYY), First Name, Last Name, and Relationship to subscriber (a dropdown menu with 'Self' selected). There are 'Go back' and 'Save and continue' buttons. At the bottom, there is a note: 'If you prefer not to use insurance, click here for self-pay and the practice will bill you directly.' The Chiron Health logo and 'Welcome,' are at the top left.



4
Enter your
payment
information

A screenshot of a web browser showing the 'Set up Payment' page on the Chiron Health patient portal. The browser address bar shows a long URL. The page header includes the Chiron Health logo and a 'Welcome,' message. A progress bar at the top indicates four steps, with the first three completed (marked with checkmarks) and the fourth, 'Set up Payment', currently active. Below the progress bar, the text reads: 'Set up Payment. Please add the credit card or debit card you would like to use for co-pay or self-pay. If your insurance does not cover the video visit, you will be charged the practice's self-pay rate for ineligible insurance.' The main form area is titled 'Credit Card Information' and contains three input fields: 'Credit card number' (with a placeholder 'Enter value here'), 'Expiration Date' (with a placeholder 'MM/YY'), and 'CVV'. At the bottom of the form are two buttons: 'Go back' and 'Save and continue'. The footer of the page shows '© 2020 Chiron Health' and a small orange chat icon in the bottom right corner.

Don't worry, there are never any hidden fees or surprise charges.

We have worked extra hard to be able to offer telemedicine services at the same cost as a regular office visit.

We will only charge your normal Office Visit or PCP co-pay or our discounted self-pay price of \$49.99 if you don't have insurance.



5
Check your
internet
connection
and camera

This screenshot shows the first step of a video chat setup process. At the top left is the Chiron Health logo, and at the top right is a 'Welcome,' message. A progress bar with four steps is shown, with steps 1, 2, and 3 marked with green checkmarks. Below the progress bar, the text reads 'Set up Your Video Chat'. The main content area contains the question: 'Will you be using this computer and internet connection for your upcoming appointment?'. There are two buttons: a red 'No' button and a green 'Yes' button. At the bottom center, it says '© 2020 Chiron Health'. A small orange chat icon is in the bottom right corner.

This screenshot shows the second step of the video chat setup process. The browser address bar shows a URL from patients.chironhealth.com. The main content area contains the question: 'Can you see yourself?'. Below the question is a video feed showing a person's face obscured by a large yellow smiley face emoji. There are two buttons: a red 'No' button and a green 'Yes' button. At the bottom center, it says '© 2020 Chiron Health'. A small orange chat icon is in the bottom right corner.



6
Check your
microphone

This screenshot shows the first step of a four-step video chat setup process. The Chiron Health logo is in the top left, and a 'Welcome,' message is in the top right. A progress bar at the top shows steps 1, 2, and 3 as completed with green checkmarks, and step 4 as the current step. The main content area contains the text: 'Let's test your microphone.' followed by 'Checking microphone input. Please speak at a normal volume for a few seconds.' Below this text is a large green circular button with a white microphone icon. A small orange chat icon is in the bottom right corner, and the copyright notice '© 2020 Chiron Health' is at the bottom center.

This screenshot shows the second step of the video chat setup process. The layout is identical to the first screenshot, but the progress bar now shows steps 1, 2, and 3 as completed, and step 4 as the current step. The main content area contains the text: 'Microphone sounds good!' followed by 'Let's check your speakers.' Below this text is a green rectangular button with the text 'Next'. A small orange chat icon is in the bottom right corner, and the copyright notice '© 2020 Chiron Health' is at the bottom center.



7
Check your
speakers
and you are
all set!

This screenshot shows the 'Set up Your Video Chat' interface. At the top, the Chiron Health logo and a 'Welcome,' message are visible. A progress bar at the top indicates four steps, with the second step being the active one. The main content area asks 'Can you hear any sounds?' and features a large green speaker icon. Below the icon are two buttons: 'No' and 'Yes'. The 'Yes' button is highlighted in green, indicating it has been selected. A copyright notice '© 2020 Chiron Health' is at the bottom, and a chat icon is in the bottom right corner.

This screenshot shows the 'Set up Your Video Chat' interface after completion. The progress bar now shows all four steps completed with green checkmarks. The main content area displays a large green checkmark icon, the text 'You're all set. Enjoy your appointment!', and a green button labeled 'View appointments'. The copyright notice '© 2020 Chiron Health' and the chat icon remain at the bottom.



8
Now you are ready to start your appointment!

Click the Check In button to begin

A screenshot of the MYDR NOW web interface. At the top left is the 'M.D. NOW' logo. To the right is a 'Welcome,' dropdown menu. The main heading is 'Appointments' with a timestamp 'Wednesday, March 25, 2020 10:48 AM MST'. Below this is a card for an appointment on 'MAR 25' at 'Wed 11:00 AM' with a photo and name 'Payam Zamani, MD'. A green 'Check In' button is on the right. The 'CHIRON HEALTH' logo is centered below the card. A small orange notification icon is in the bottom right corner.

9
Confirm your insurance information one more time

A screenshot of the MYDR NOW web interface showing a multi-step verification process. Step 1, 'Confirm Insurance Information', is active and highlighted with a blue circle. It contains a form for 'United HealthCare' with fields for 'Member ID: 123456', 'Member name: Your Name', and 'Date of birth: Your Date of Birth'. There are 'Edit Insurance' and 'Continue' buttons. Below are steps 2, 'Confirm Payment Information', and 3, 'Review Informed Consent'. At the bottom, a progress bar shows 'Verification Steps' as a grey box, 'Testing Connectivity' as a green box with a checkmark, and 'Start Appointment' as a green button. A small orange notification icon is in the bottom right corner.



10
Confirm
your
payment
information
and review
the
informed
consent

You're
almost
there!

This screenshot shows the 'Confirm Payment Information' step of the appointment process. The interface includes a progress indicator with three steps: 'Confirm Insurance Information', 'Confirm Payment Information', and 'Review Informed Consent'. The current step is highlighted with a blue circle and a vertical line. Below the progress indicator, there are three tabs: 'Verification Steps', 'Testing Connectivity', and 'Start Appointment'. The 'Testing Connectivity' tab is active, showing a green checkmark. The main content area contains a form with fields for 'Credit card:' and 'Expiration date:'. Below these fields are two buttons: 'Edit Payment Method' and 'Continue'. The 'Continue' button is highlighted in green. At the bottom right, there is a small orange icon of a document.

This screenshot shows the 'Review Informed Consent' step of the appointment process. The interface is similar to the previous screenshot, with the progress indicator highlighting the third step. The 'Start Appointment' tab is active, showing a green checkmark. The main content area displays a document titled 'MY DR NOW Telemedicine Informed Consent' with the subtitle 'PARA ESPAÑOL, DESPLÁCESE AL FINAL DE LA PAGINA'. The document includes an 'Introduction:' section with the text: 'Please read this document thoroughly and completely. You have the right, as a patient, to be informed about your condition and the recommended surgical,'. Below the text is a checkbox labeled 'I agree to these terms' which is checked, and a green 'Continue' button. At the bottom right, there is a small orange icon of a document.



11
Click Start Appointment and you are good to go!

